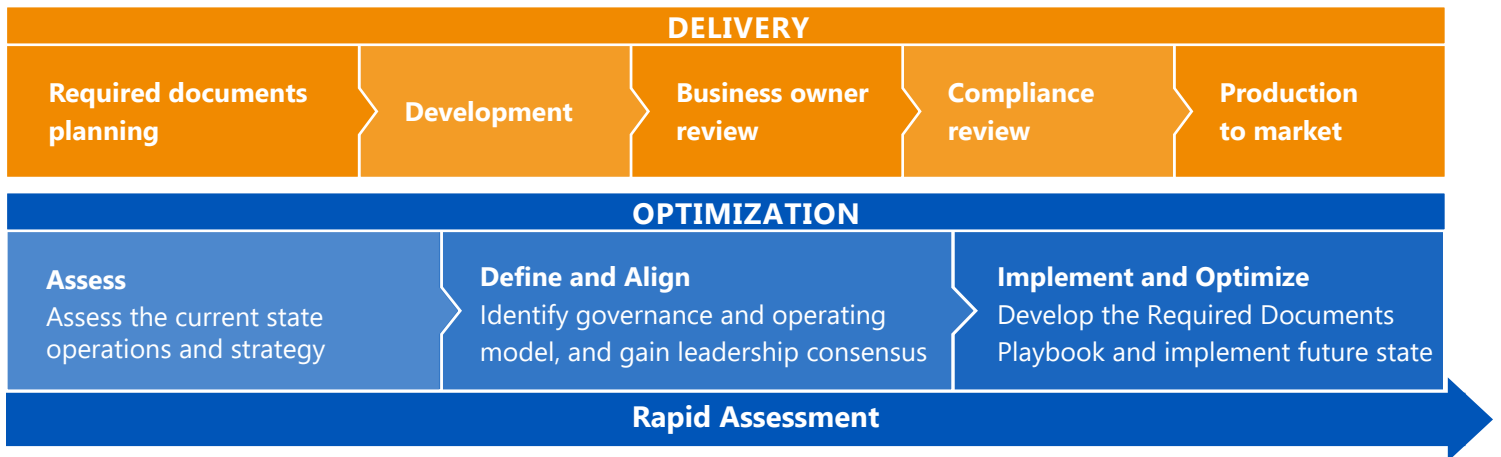


# Government Markets Required Documents



Regulatory requirements are constantly changing, and we help clients ensure their government programs are compliant, efficient and effective. We specialize in optimizing operations and managing the production and distribution of Centers for Medicare & Medicaid (CMS) required documents.

## APPROACH



## OUTCOMES

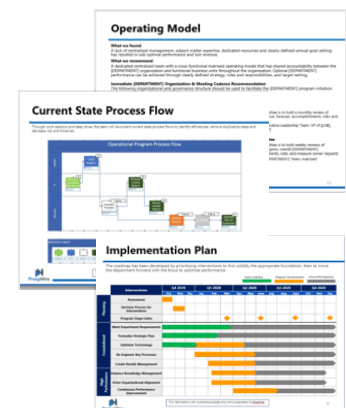
- Formalized required documents program, governance and operating model
- Sales training materials
- Compliant CMS required documents
- Defined and documented processes
- Increased member satisfaction
- Identified and recommended processes and improvement areas

## DELIVERABLES

- Required Documents Playbook with immediate optimization opportunities
- CMS compliant required documents that avoid fees and fines
- Required Documents Roadmap and Program Toolkit

## KEY CONSIDERATIONS

- » Health plan benefits
- » Vendor alignment and impact on timeline
- » Document automation tools and reporting capabilities
- » Service areas
- » CMS changes and current event impacts
- » Regulatory compliance



Let's have a conversation  
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