Stars Performance Improvement



ProspHire is adept at driving continuous improvement to optimize your organization's Stars performance. Our team of seasoned subject matter experts develops strategies to increase Stars ratings and maximize rebate potential. Through data driven analyses and well-executed implementations, we provide the support you need to focus on your members and achieve your Stars goals.

PHASED APPROACH

PHASE 1

Assess

Assess the current state governance, operations and strategy

Analyze

Analyze individual measure performance using a databacked measure analysis framework

Define

Define the operating model and intervention strategy increase and sustain performance

PHASE 2

Align and Execute consensus and develop the Medicare Stars

Rapid Assessment

Collaborate with key stakeholders to understand your organization



Collect and analyze current measure level performance



Define program, operations and intervention strategy



Prioritize focus measures and partner with leadership to execute improvement initiatives

OUTCOMES



Foundational and operating model design

Measure assessment and prioritization plan

and mitigation plans

Intervention business

cases and ROI analysis

Scalability considerations



Data-backed "math path" to achieve your goals



HEDIS season planning and blitz



Stars roadmap and implementation plan



Part D strategies and delivery plans

DELIVERABLES



Stars Playbook with immediate impact analysis and short and long-term recommendations



Detailed Measure Assessment to focus on the areas with the greatest ROI



Continuous monitoring to measure your progress and proactively adapt

KEY ASSESSMENT CONSIDERATIONS

- Enterprise strategies and priorities
- Corporate culture and communication
- System and reporting capabilities
- Centers for Medicare & Medicaid (CMS) changes and current event impacts
- Vendor dependencies and analysis
- In-flight initiatives and transformation
- Data quality and accuracy
- Membership growth goals
- Organizational change readiness

CLIENT TESTIMONIAL

"ProspHire's Stars Performance Improvement team exhibited expertise and innovation by developing and executing an effective strategic plan to solve our most complex Stars problems."

VP, Medicare and Medicaid **Quality Programs**



Let's have a conversation **Andrew Bell** Manager Abell@prosphire.com











